Remote ThinManager Connections

Microsoft workstations have different permission levels than Windows servers. This can make it difficult to connect ThinManager on a workstation like Vista to the ThinManager Server on a Windows 2003 Server for remote administration.

Here are steps that can help.

1) Turn off the firewall on the workstation. This will allow two-way communication between the workstation ThinManager and the server ThinManager Server.

2) Open the Component Services console by typing dcomcnfg.exe at a command prompt.

3) Expand the tree, right click on My Computer, and select Properties to launch My Computer Properties.
4) Select the **COM Security** tab and select the **Edit Limits** button.
5) Make sure that the **ANONYMOUS LOGON** is allowed **Local Access** and **Remote Access**.

### Remote Connection Login Request

When you try to connect to a remote ThinManager you may receive a Login Prompt.

![Figure 4 - Login Prompt](image)

If your user name and password don’t work make sure that the user account has been granted Local Access and Remote Access on the remote ThinManager Server as shown in Figure 3.
When Edit Limits are Disabled

Some setups and configurations disable the **Edit Limit** buttons of the **COM Security** settings. This requires a change to the Local Security Policy.

Launch the Local Security Policy by typing `secpol.msc` at a command prompt.
Expand the tree the tree to **Security Settings**>**Local Policies**>**Security Options**.

Double click on the **DCOM: Machine Launch Restrictions in Security Descriptor Definition Language (SDDL)** syntax policy to launch the policy setting window.
Select the **Edit Security** button to launch the **Access Permissions** window.
Make sure that the ANONYMOUS LOGON is allowed **Local Access** and **Remote Access**. You may also add other Window groups and grant them the permissions.