

This document provides details on the Version Life Cycle Policy for Rockwell Automation's ThinManager platform.

Each ThinManager version supported for five (5) years from its date of release. During this state, service packs will be released to address software anomalies as well as any security threats or enhancements to ensure continued operation with supported Microsoft operating systems. After three (3) years, the status will move to Managed indicating the product will still receive anomaly corrections but a newer version is recommended if no restrictions prevent migration.

Once a version transitions to Limited at 5 years, new service packs will not be released. Customers who possess a current Software Maintenance contract for ThinManager will always be able to receive phone or online support for their version, whether it is active or not. However, if a customer experiences an issue with a Limited version that requires a software fix, they will be guided to upgrade to the latest version of ThinManager.

The grid below summarizes the life cycle status for all ThinManager versions:

Version	Lifecycle	Initial Release	Managed Date	Limited Date
2.6	Limited	14-Jan-2005	14-Jan-2008	14-Jan-2010
3	Limited	03-May-2006	03-May-2009	03-May-2011
3.1	Limited	27-Jun-2007	27-Jun-2010	27-Jun-2012
3.2	Limited	03-Jul-2008	03-Jul-2011	03-Jul-2013
3.3	Limited	09-Apr-2009	09-Apr-2012	09-Apr-2014
4	Limited	28-Dec-2009	28-Dec-2012	28-Dec-2014
4.1	Limited	19-Apr-2011	19-Apr-2014	19-Apr-2016
5	Limited	08-Jul-2011	08-Jul-2014	08-Jul-2016
6	Limited	14-May-2012	14-May-2015	14-May-2017
7	Limited	10-Mar-2014	10-Mar-2017	10-Mar-2019
8	Limited	01-Jun-2015	01-Jun-2018	01-Jun-2020
8.1	Limited	19-Jan-2016	19-Jan-2019	19-Jan-2021
9	Limited	25-Apr-2016	25-Apr-2019	25-Apr-2021
10	Limited	18-Dec-2017	18-Dec-2020	01-Jun-2022
11	Managed	21-Dec-2018	21-Dec-2021	21-Dec-2023
11.1	Managed	15-Jul-2019	15-Jul-2022	15-Jul-2024
11.2	Preferred	11-Jun-2020	11-Jun-2023	11-Jun-2025
12.0	Preferred	11-Dec-2020	11-Dec-2023	11-Dec-2025
12.1	Preferred	18-Jun-2021	18-Jun-2024	18-Jun-2026
13.0	Preferred	23-May-2022	23-May-2025	23-May-2027
13.1	Preferred	02-Feb-2023	02-Feb-2026	02-Feb-2028

ThinManager installs, service packs, as well as version compatibility with specific Microsoft Operating Systems can be found at: <https://compatibility.rockwellautomation.com>